



The Mouth" Peace"

VOLUME 1 FEBRUARY 2009

In This Issue

Message from the Managing Director

Benefits of Remote Monitoring of CCTV Cameras

2010 Security Update

Wage Negotiations

Contact Us

Gauteng:

Johannesburg Head Office:

Peaceforce Park

5 Glenhove Road

Melrose Estate

Tel: 011 442 8900 / 0861 739 739

Fax: 011 442 8901

Email:

mdg@peaceforce.co.za

Kwa-zulu Natal

Durban:

293 Moore Road

Glenwood

Durban

Tel: 031 201 4856

Fax: 031 201 6693

Email:

miles@dbn.peaceforce.co.za

Western Cape

Cape Town

5 Torrens Road

Ottery

Cape Town

Tel: 021 761 0095

Fax: 021 761 0097

Email:

wils@peaceforce.co.za

Stellenbosch

16 Electron Street,

Techno Park

Stellenbosch

Tel: 021 880 1453

Fax: 021 880 1453

Message from the MD...

Life is always full of surprises, twists, turns and new opportunities. It has been almost 2 years since I joined the Peaceforce Security Group and it has definitely been interesting... During this time there has obviously been some change and adjustment and one of the things that I have learned in this transition is the importance of staying in touch with you, our Customer. Therefore, we have decided to make the 2009 strategic focus of the Group "Getting closer to the customer."

It has been said that *customer service is awareness of needs, problems, fears and aspirations*. However, Richard F Gerson said "Without great employees you can never have great customer service". Over the next few issues I will be featuring each member of my management team who are in my view the great employees I need in order to achieve great customer service. In this issue however the formidable Head Office team is highlighted below who cumulatively have in excess of 115 years experience in the security industry:



Front Row from left Vanessa Capstickdale – Financial Director
Alfred Ndlovu – Sales Director
Jacqui Bothma – Managing Director
Back Row from left Barry Gordon-Davis – Human Resources Manager
Jacques Botes – Operations Manager
Geoff Capstickdale – CEO
Robert Eke – Group Financial Manager
Rodger Ward – National Sales and Marketing Manager

We are all very excited to launch this newsletter to our Customers as our first step in achieving our strategic goal of "Getting closer to the customer".

In order to assist us in achieving this goal effectively, we would love to hear your comments or suggestions of what you would like to see in this newsletter. Please email me directly at jacquib@peaceforce.co.za

As we get settled into 2009, we want to thank you for choosing The Peaceforce Security Group to secure your property. We know you have many choices, so we are pleased that you continue to make use of our services - We are committed to providing you with "Peace of Mind".

Until next time...

Jacqui Bothma
Managing Director

Benefits of Remote Monitoring of CCTV Cameras



With the advances that have been made regarding the integration of electronic security systems at business and residential premises, Peaceforce Security are capable of offering our clients a Remote Surveillance Solution that will enhance their current security protocols.

The service includes 24 Hour Remote Surveillance of your CCTV Cameras by properly trained Surveillance Officers from our Control room in Rosebank.

The Advantages of going the Remote Surveillance route are as follows:

- The integrity of the footage is not compromised.
- Perpetrators can not steal the DVR containing footage that may incriminate them in a criminal activity.
- It eliminates the potential for collusion.
- The threat can be identified and relayed to any response unit or guards who are reacting to an intrusion.

For a detailed presentation on how we can enhance your security through a remote surveillance solution, feel free contact to Rodger Ward on 0861 739 739 or 082 888 4303 or e-mail him on rodger@peaceforce.co.za

2010 Security Update



The South African Police Service has been allocated R600-million on top of its annual budget to prepare for the 2010 Fifa World Cup, mostly to purchase equipment ranging from light aircraft to retractable fencing.

Deputy police commissioner Andre Pruis told The Star last week that other equipment needed included mobile command centres, water cannons, crime scene trailers, new armour for vehicles and new tools for bomb squads.

According to The Star, the police intend to buy four Pilatus PC-12 light aircraft to patrol the skies above World Cup venues. The planes will be equipped with video cameras that send live footage to officers on the ground.

Each stadium will have one or two mobile police centres featuring high-tech monitoring equipment, enabling them to perform functions such as running identify checks.

Pruis, who was involved in security planning for the 1995 Rugby World Cup and the 2003 Cricket World Cup, stressed that all equipment purchased would continue to be used after the World Cup.

South Africa will deploy 30 000 dedicated police officers in host cities during the event, while Pruis is hoping for an extra 50 000 reservists to be recruited by 2010 to supplement the country's current reserve force of 45 000.

In addition, every host city will have a dedicated 2010 police station with separate holding cells, a courtroom for speedy judgments and a Home Affairs office for possible deportations.

International police officers from every country playing in the event will also be present, wearing their own uniforms, to assist the public and keep an eye out for trouble.

Security Industry Wage Negotiation Update

As we are sure you are aware, the Security Industry wage negotiations began at the beginning of December 2008. At the end of February 2009 the parties met again where negotiations have begun in earnest.

The industry as a whole has come a long way since the 2006 wage negotiations which ended in an extended and violent strike. While we have not been able to establish an official bargaining council as yet, we have taken steps in that direction by creating a bargaining forum agreement which not only governs the rules of engagement but also has a code of conduct that all parties must adhere to. This agreement also ensures that all the parties which are negotiating are legitimately registered unions and employer bodies and therefore provides some protection not only to employers such as ourselves (who are members of SSEO) but this protection also extends to you, our clients, by ensuring that every reasonable effort is made to reach consensus.

There have been various rumours of a potential industry strike, however this is very premature as all parties are still locked in negotiations. In this round of negotiations the coalition of security unions, led by the Cosatu-affiliated South African Transport and Allied Workers Union (Satawu), is demanding increases of 113,7% for grade E, 106,5% for grade D, 93% for grade C, 60,5% for grade B, and 44% for grade A security officers. While these demands are currently unrealistic, employers remain optimistic that a reasonable deal can be achieved.

For your information and records, the negotiation dates have been set for the 23rd – 25th February and again 25th and 26th March 2009. We will keep you updated on the progress of the negotiations. Should you have any queries or concerns in this regard please feel free to contact Jacqui Bothma via email at jacquib@peaceforce.co.za

FREE SITE SECURITY ASSESSMENT

With the levels of crime being experienced in South Africa, it is of paramount importance to ensure that your security protocols and barriers are constantly updated to minimize the possibility of becoming a victim.

It is always better to be proactive rather than reactive as regret always comes too late. To this end, The Peaceforce Security Group provides FREE Risk Assessments to try and assist you in preparing for any crime related threat.

Please feel free to contact Rodger Ward on 0861 739 739 or 082 888 4303 or via e-mail on at rodger@peaceforce.co.za to arrange for your FREE assessment today.